

Santa Cruz County Workforce Development supports the Community by cultivating economic vitality and assisting Jobseekers by creating programs to train, educate, and support the workforce to develop key and timely skills. We assist Business to secure the talent they need to thrive now, and into the future.

# Workforce Development Board-Business Services/CEDS Committee Wednesday, April 12, 2023 @ 3:00 p.m.

In-Person Meeting
Workforce Santa Cruz County Career Center
Training Rooms 2 & 3
18 W. Beach Street
Watsonville, CA 95076

| Call to Order/Welcome  |             |
|--|-------------|
| lon-agenda public comment  |             |
| Chairperson's Report   |             |
| Action Items (vote required): . Approval of Minutes: April 13, 20222                                   | 2-5         |
| Report Items (no vote required):  . WDB Staff Updates  | . 6         |
| b. Behind Every Employer Relaunch Campaign Update  |             |
| nformation Items (no vote required):  . CEDS 5-Year Plan / Committee Member/Jurisdictional Roundtable7 | <b>-</b> -9 |
| Committee Member Announcements   |             |
| Adjournment  |             |
| lext Meeting: Workforce Development Board-Business Services/CEDS Committee                             |             |

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## Action Item 1: Approval of Meeting Minutes

(Action required) - Andy Stone

## Recommendation

Approve the April 13, 2022 Business Services/CEDS Committee meeting minutes as attached.

## **Suggested motion**

I move to approve the April 13, 2022 Business Services/CEDS Committee meeting minutes.



## Workforce Development Board Business Services/CEDS Committee Watsonville Career Center Wednesday, April 13, 2022, 3:00 p.m.

18 W. Beach Street Watsonville, CA 95076 (831) 763-8900

NOTE: Due to the COVID-19 pandemic, and the directive of Governor Gavin Newsom in adjusting the Brown Act rules, public meetings will be allowed to be attended virtually until further notice.

#### **MINUTES**

Chair Marshall Delk called the meeting to order at 3:03 pm, and a quorum was established through virtual attendance.

## **Committee Members in Attendance**

Delk, Marshall - Chair Elliott, Candice Ham, Emily Herlihy, Katie Lipscomb, Bonnie (sent Rebecca Unitt) Vereker, Dustin – Vice Chair

### **Committee Members Absent**

Benson, Elissa Beyer, Casey LaGoe, Mali Vides, Tamara

#### **Staff in Attendance**

Detlefs, Peter – WDB Business Services Manager Gutierrez, Elizabeth – WDB Administrative Aide Stone, Andy – WDB Director Villalobos, Marcy – WDB Office Assistant

#### Guests

Chance, Eli Napoli, Brandon Winter, Amanda

### **Subject: Public Comment**

There was no public comment.

## BUSINESS SERVICES/CEDS COMMITTEE:

Marshall Delk, Chair Santa Cruz County Bank

**Dustin Vereker, Vice Chair** Discretion Brewing

Elisa Benson

County of Santa Cruz

Santa Cruz Area Chamber of Commerce

Elyse Destout Photography by Elyse Destout

Candice Elliott

Fortress and Flourish

Emily Ham Santa Cruz County Business Council

Katie Herlihy

Mali LaGoe City of Scotts Valley

**Bonnie Lipscomb**City of Santa Cruz Economic Development

Tamara Vides City of Watsonville

DIRECTOR: Andy Stone Subject: Chairperson's Report

None.

**Subject: Action Items:** 

## **Item 1 – Findings Authorizing Teleconference Meetings**

**Action:** It was moved to adopt findings pursuant to Assembly Bill 361 authorizing teleconference meetings as a result of the continuing COVID-19 pandemic State of Emergency and Health Officer recommendation for social distancing.

**Status:** Motion to Approve Action Item: Rebecca Unitt

Motion Seconded: Dustin Vereker

Abstention: None

Committee Action: All in favor, motion passed

## Item 2 - Approval of the February 9, 2022 Meeting Minutes

**Action:** It was moved to approve the February 9,2022 Business Services/CEDS Committee meeting minutes.

Status: Motion to Approve Action Item: Dustin Vereker

Motion Seconded: Rebecca Unitt

Abstention: None

Committee Action: All in favor, motion passed

## Subject: Report Items:

## Item 3 – WDB Staff Updates

WDB Director, Andy Stone spoke briefly about the free pre-apprenticeship program in the construction industry offered through Workforce Santa Cruz County in partnership with Watsonville/Aptos/Santa Cruz Adult Education, starting on April 25, 2022. WDB Business Services Manager, Peter Detlefs, shared information on the results from the Business Services Survey that went out in January, the next survey is scheduled to go out in July. He also reported on improvements webpage updates including the addition of a Business Services page listing the available programs; the progress of the Health Improvement Partnership; and the status of the 2022 State of the Workforce Report which is on target to share at the May 25, 2022 Full Board meeting.

**Action**: No action taken, informational item only.

## **Subject:** Information Items:

## Item 4 – Behind Every Employer Update

WDB Business Services Manager, Peter Detlefs provided a brief update to the committee on the Behind Every Employer Santa Cruz County platform. As of March 28, 2022 a total of 13 leads have been generated. WDB Director, Andy Stone asked committee members to share any feedback or suggestions for improvements on the website.

Action: No action taken, informational item only.

## Item 5 – Comprehensive Economic Development Strategy 5-Year Plan/ Committee Member Jurisdictional Roundtable

WDB Business Services Manager, Peter Detlefs asked that the committee members report out on of any updates that align with Goal 1: Strengthen Regional Talent Pipelines and Talent Retention of the strategic plan. Members of the committee took turns and reported on latest developments including information regarding the upcoming Santa Cruz County Small Business Summit; City of Capitola's ordinance to support outdoor dining; and the City of Santa Cruz working with Get Virtual, a UCSC program that helps businesses improve their e-commerce and online presence.

Action: No action taken, informational item only.

**Subject:** Committee Member Announcements:

None

Meeting adjourned at 3:54 p.m.

Next Meeting: Business Services/CEDS Committee Meeting

**TBD** 

## Report Item 2: Workforce Development Board Staff Updates

(No vote required) – Nathan Kieu

- 1. 2023 State of the Workforce Update
- 2. Behind Every Employer Relaunch Campaign Update

# Information Item 3: Comprehensive Economic Development Strategy 5-Year Plan/Committee Member-Jurisdictional Roundtable

(No vote required) - Andy Stone

## Background:

The Comprehensive Economic Development Strategy 5-Year Plan (CEDS Plan) for Santa Cruz County was submitted to the United States Economic Development Administration (EDA) in May 2020. The CEDS Plan includes a Summary Assessment of Current Economic Conditions, SWOT Analysis, Strategic Action Plan, and Evaluation Framework Indicators and Performance Measures. The link for the CEDS Plan can be found here: https://bit.ly/3kJtjHB

The Strategic Action Plan section outlines four goals and associated objectives for each. The Evaluation Framework Indicators and Performance Measures section further identifies the regional partners associated with the objectives and metrics for evaluating success. The Attachment provides a summary for reference.

**Update:** This item focuses on Goal 2: Enhance Economic Diversity and Resilience. The discussion focus will be on partner activities currently underway, future activities planned, and identifying other opportunities. Committee members will also provide a report out on their respective jurisdiction or industry sector. Topics such as the latest developments in their industry, emerging issues or trends can be presented.

#### Partners:

- City of Capitola
- City of Santa Cruz
- City of Scotts Valley
- City of Watsonville
- Santa Cruz Chamber
- Business representatives

## **Attachment: Evaluation Framework Indicators and Performance Measures**

**GOAL 1: STRENGTHEN REGIONAL TALENT PIPELINES AND TALENT RETENTION** 

| Objectives   | Regional Partners   | Metrics   |
|--|---|---|
| 1a: Develop and strengthen partnerships between educational institutions and regional employers.   | UCSC, Community Colleges,<br>Vocational Schools, Cities, County                             | Graduate retention rates  |
| 1b: Retain UCSC and Cabrillo College graduates within the County workforce.  | Cities, County, School<br>Districts   | Number of college and   |
| 1c: Initiate high school curriculum and experiential learning opportunities with regional programs to promote career navigation and introduce career pathways. |   | high school internships with Santa Cruz County employers Internship placement rates |
| 1d: Support internships and course co-<br>development with regional employers.   | UCSC, Community Colleges,<br>Vocational Schools, Cities, County,<br>School Districts        |   |
| 1e: Leverage existing workforce to attract relevant and high-wage employers.   | UCSC, Community Colleges,<br>Vocational Schools, Economic<br>Development Boards, incubators | New employers to the<br>County  |

## **GOAL 2: ENHANCE ECONOMIC DIVERSITY AND RESILIENCE**

| Objectives   | Regional Partners  | Metrics   |
|--|--|---|
| 2a: Support regional and local analyses to determine vulnerabilities and opportunities to better develop and implement economic resilience plans, projects, and policies   |  | Number of new and existing businesses in key industry clusters  |
| 2b: Collaborate with local governments and organizations to identify key employers in budding industry clusters (such information and communication technology; finance, insurance, banking, and real estate; and sporting goods manufacturing) for targeted expansion and retention efforts | Economic Development<br>Boards, Cities, County                                 | Number of graduates from upskilling trainingproviders  Unemployment rate, industry cluster specific if possible |
| 2c: Develop and support programs that upskill the existing workforce.  | Workforce Development<br>Boards, UCSC, community<br>colleges                   | Gross Regional Product, by industrycluster if   |
| 2d: Support programs that help companies find customers and markets outside the County.  | Business associations, Economic Development Boards, incubators, Cities, County | possible  Number of patents related to agriculturaltechnology   |
| 2e: Prioritize industry clusters with higher-skill and higher-paying jobs and realistic career pathways for the existing workforce.  | Workforce Development<br>Boards, Cities, County                                | Grants for agricultural technology development  |
| 2f: Support and encourage technology development programs with UCSC and other research institutions to support the expansion of agricultural technology industries.  | UCSC, agriculture commissioner,<br>Cities, County                              |   |

## **Attachment: Evaluation Framework Indicators and Performance Measures**

**GOAL 3: SUPPORT AND FOSTER ENTREPRENEURIALISM AND SMALL BUSINESSES** 

| Objectives  | Regional Partners   | Metrics  |
|---|---|--|
| 3a: Support incubators and coworking space in the County.   |   | Number of Incubatorsand coworking spaces   |
| 3b: Host innovation competitions in key industry clusters.  |   | Utilization of incubatorsand coworking spaces  |
| 3c: Unify and strengthen coalitions to effectively support developing businesses and their workforces.  | Economic Development<br>Boards, Cities, County  | Number of new businesses and previouslocations   |
| 3d: Market Santa Cruz County as an alternative to Silicon Valley.   |   | Number of inter-regional   |
| 3e: Identify and assess opportunities to partner with other regions to increase awareness and connectivity to Santa Cruz County's innovation and entrepreneurs. |   | events and collaborations  |
| 3f: Explore potential program to match and partially fund entrepreneurs and small businesses with local students interested in internships or part-time work.   | UCSC, Community Colleges,<br>Workforce Development Board,<br>Economic Development Board,<br>Cities,County | Number of students interning or working part-time at local businesses relevant totheir course of study |

## GOAL 4: INVEST IN INFRASTRUCTURE & PROGRAMS THAT PROMOTE REGIONAL ECONOMIC VITALITY & ENHANCE QUALITY OF LIFE

| Objectives   | Regional Partners                                   | Metrics                         |
|--|---|---------------------------------|
| 4a: Ensure adequate infrastructure is in place for new and existing businesses. This includes improving transit, as well as providing fast internet and reliable water and sewage. | Parks and Recreation<br>Departments, Cities, County | Average Internet speeds         |
|  |   | Internet Accessibility          |
|  |   | Commute Times                   |
|  |   | Water and Sewer<br>Complaints   |
| 4b: Ensure that Santa Cruz County remains a place of natural beauty with pockets of undisturbed wildness.  | Parks and Recreation<br>Departments, Cities, County | Number of visitors to           |
| 4c: Maintain public services and recreation centers, such as parks, libraries, and beaches.  |   | public recreational attractions |
| 4d: In addition to Measure D, consider additional  | Residents, Department of                            |                                 |
| transportation and traffic congestion mitigation efforts and initiatives.  | Public Works, Cities and<br>County                  | Public Opinion                  |